



7/19/24

Dear Valued Customer,

Subject: Important Notice - Store Closure

We are writing to inform you of an important decision regarding our Pullman Building Supply store located at 400 SE Fairmount Rd, Pullman WA.

Since 1996 Pullman Building Supply has been a part of the community and culture of Pullman and over that time grew and adapted to suit the needs of Pullman, and the surrounding communities. In 2015 we built our new "Super Store" and re-upped our commitment to the community, pledging to offer the best customer service and product selection for the home improvement sector in our region. Nearly a decade later, we are faced with the reality that the market demand for a PBS like facility does not exist to a sustainable extent. It is with a heavy heart that we announce the closure of our Pullman location. This decision was not made lightly, but after careful evaluation of our operations over the last decade combined with changes in the market and future economic forecasts, it is clear to us, we need to make this difficult decision in efforts to position MPBS for long-term success.

We deeply appreciate your loyalty and support of Pullman Building Supply over the years, which have played an integral role in our business.

Despite the closure of our Pullman location, we are pleased to inform you that our Moscow location, at 760 N Main St, Moscow ID, will remain open and continue to serve your needs. We are committed to maintaining the same high standards of service and product availability that you have come to expect from us.

The final day of business for our Pullman store is expected to be November 30, 2024.

During the wind-down of the Pullman location, we will be offering significant discounts on a wide range of products. We encourage you to take advantage of these savings and visit our Pullman store for any last purchases you may need before November 30, 2024. Additionally, please note that any special-order items currently held at our Pullman store must be picked up before this date.

Our Moscow location will continue to stock a diverse selection of products to meet your ongoing needs. If you have an account with MPBS there will be no changes to your account details. All outstanding invoices and account information will continue to be managed through our Moscow office.

Thank you once again for your understanding and continued support for MPBS. We look forward to serving you at our Moscow location and continuing to meet your home improvement and building needs.

Sincerely,

Moscow & Pullman Building Supply